



Reliable IT

Our Guarantees

Our #1 Core Value is our Client Focus.

We invest in our employees, clients, and processes, and then back them up with our 3 Guarantees: 90 Day Guarantee, Complete Satisfaction Guarantee, and No Cybersecurity Breach Guarantee.

90 Day Guarantee

If you are not satisfied with our service at the end of the first 90 days of starting any of our IT support programs, we will refund 100% of the program fees for the first 90 days. No hassles, no problems. We do ask that in the event of any dissatisfaction, you let us know in writing at the time it occurs.

Complete Satisfaction Guarantee

At Reliable IT Banking, we believe we must provide value with every dollar we invoice. If you do not find value and are not satisfied with the work performed, you don't pay. All we ask for is written notification within 14 days of receiving your invoice.

No Cybersecurity Breach Guarantee

We are so confident in our Security Fabric, we will guarantee no breaches. Any Company that implements our complete Security Fabric package and experiences a breach will receive a free month of our Cybersecurity service.

Sincerely,

Mike McWilliams, Sr. Vice President